

## Position description

**Position Title:** Senior Consultant, Technical Services

**Overview:** The Senior Consultant, Technical Services will work with both the client and internal team members to gather requirements, design, code, test and implement the process automation solution while mentoring Consultants on the team. As a technically focused team member, individual will develop expertise in the design and development of RPA solutions, but may also be called on to help in a business process focused capacity depending on client needs.

### **Key Responsibilities:**

- Assumes hands-on project implementation duties in all phases of an automation project, reporting to the Project Manager
- Provides technical consulting and troubleshooting in technical design, coding, testing, implementation, and support of process automation solutions for the client's business needs
- Constructs and tests RPA components using appropriate RPA technologies
- Gains industry and process automation expertise through client projects and training
- Presents the automation solution to client users supervised by manager or higher levels
- Provides guidance to more junior team members on specific required client deliverables
- Serves as a mentor and role model for more junior team members
- Keeps Line Manager and Project Manager(s) informed regarding the status of assigned responsibilities
- Adheres to automation best practices across all process automation deliverables
- Follows documentation standards for all deliverables
- Maintains 85% chargeability on client accounts

### **Qualifications:**

- Bachelor's Degree in Finance, Accounting, Engineering, Economics, or a related IT field or equivalent experience in a related field
- Solid understanding of the business value chain in the energy industry
- Ability to work as part of a project team structure or independently as necessary
- Demonstrated capability to quickly learn new technologies
- Ability to work onsite at client locations

### **Skills:**

- Excellent software development skills using object oriented programming concepts.
- Strong capacity to apply custom software development skills to RPA technologies and develop RPA expertise
- Experience gathering and managing requirements
- Experience implementing RPA solutions is a plus
- Strong client-facing skills
- Good interpersonal skills
- Good written and oral communication skills

### **Experience:**

- 3-7 years of designing, coding, configuring, testing or implementing customized software solutions
- 3-7 years of project implementation or custom solutions experience
- Software development strength in one or more of the following: .Net 4.0 or higher, C#/C++, Java, Windows Workflow Foundation, UIPath, Blue Prism

NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization.