

Position description

Position Title: Consultant, Technical Services

Overview: The Consultant, Technical Services will be a junior member of a project team and will be put into roles that will span both functional and technical responsibilities, while naturally developing their primary area of interest in development and technical services.

Key Responsibilities:

- Assumes hands-on project implementation duties in all phases of an automation project, reporting to the Project Manager
- Provides technical consulting and troubleshooting support throughout requirements gathering, technical design, coding, testing, implementation, and support of the process automation solutions for the client's business needs
- Gains industry and process automation expertise through client projects and training
- Presents the automation solution to client users supervised by senior consultant or higher levels
- Gathers and documents business requirements, configuration designs, test plans and results, and any other deliverables required by the project as determined by the Project Manager
- Keeps line manager and Project Manager informed regarding the status of assigned responsibilities
- Learns and implements automation best practices across all process automation deliverables
- Follows documentation standards for all deliverables
- Maintains 85% chargeability on client accounts

Qualifications:

- Bachelor's Degree in Engineering, Computer Science or a related IT field or equivalent experience in a related field
- Developing understanding of the business value chain in the energy industry
- Ability to work as part of a project team structure
- Ability to work onsite at client locations

Skills:

- Strong client-facing skills
- Good interpersonal skills
- Good written and oral communication skills

Experience:

- 0-4 years of designing, coding, configuring, testing or implementing customized software solutions
- 0-4 years of project implementation or custom solutions experience
- Software development experience in one or more of the following: .Net 4.0 or higher, C#/C++, Java, Windows Workflow Foundation, UIPath, Blue Prism

NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization.